http://www.jdsupra.com/post/documentViewer.aspx?fid=3a8b7bfe-64c2-4b3b-9ec6-60a3p3f7cb3c

KEKER & VAN NEST, LLP 1 MICHAEL H. PAGE - #154913 MARK A. LEMLEY - #155830 RAVIND S. GREWAL - # 220543 710 Sansome Street San Francisco, CA 94111-1704 Telephone: (415) 391-5400 Facsimile: (415) 397-7188 5 E-filing Attorneys for Plaintiff 6 GOOGLE INC. 7 8 9 UNITED STATES DISTRICT COURT 10 NORTHERN DISTRICT OF CALIFORNIA 5340 11 12 GOOGLE INC., a Delaware corporation, Case No. 13 Plaintiff, COMPLAINT FOR DECLARATORY JUDGMENT OF NON-INFRINGEMENT 14 v. .IF AMERICAN BLIND & WALLPAPER 15 FACTORY, INC., a Delaware corporation EAI 16 d/b/a decoratetoday.com, Inc., and DOES 1-100, inclusive, 17 Defendants. 18 19 2.0 21 22 23 24 25 26 27 28

> COMPLAINT CASE NO.

Van Nest, LLP, avers as follows:

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#### THE PARTIES

For its complaint, Plaintiff Google Inc. ("Google"), by and through its attorneys Keker &

- 1. Google is a corporation organized under the laws of the State of Delaware, with its principal place of business in Mountain View, California, which is within the Northern District of California. Google is, and was at all times herein mentioned, qualified to do business in California. Google provides Internet search engine services to Internet users and advertising services to individuals, businesses and educational and governmental entities involved in Internet sales and marketing, including numerous individuals and entities within the jurisdiction of this Court.
- 2. Defendant American Blind & Wallpaper Factory, Inc. d/b/a decoratetoday.com, Inc. ("American Blind"), is a corporation organized under the laws of the State of Delaware. Based on information and belief, American Blind is engaged in the business of selling blinds, wallpaper, curtains, bedding, lighting and other furnishings and accessories related to interior decorating, and advertises and sells such products via the Internet to customers within the jurisdiction of this Court.

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#### VENUE AND JURISDICTION

- 3. Jurisdiction is proper in this court because this litigation arises under federal law, namely 17 U.S.C. § 1051 et seq. (Lanham Act). The Court has jurisdiction over this action under 28 U.S.C. § 1331 (federal question), 28 U.S.C. § 1338(a) (trademarks), and 28 U.S.C. § 2201 (Declaratory Judgment Act).
- 4. This Court has personal jurisdiction over American Blind because American Blind, on information and belief, conducts business in the State of California and within this district, including contracts with California corporations and the advertising and sale of its products through the Internet to California residents.
  - 5. Venue is proper in this district under 28 U.S.C. §§ 1391(b) and 1391(c).
- 6. An actual case or controversy has arisen between the parties. American Blind has threatened litigation against Google, and has asserted that Google's sale of keyword-triggered

Google.

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advertising services constitutes trademark infringement. These statements threaten injury to

#### GENERAL ALLEGATIONS

#### I. Google's Keyword-Triggered Advertising

- 7. Google's free Internet search engine is the most widely-used Internet search engine in the world. It answers hundreds of millions of user searches and covers billions of web pages each day.
- 8. Google also sells a number of products and services to individuals and business, educational and governmental entities. One of the programs Google offers to its business customers is a keyword-triggered advertising program entitled "AdWords." Google has offered this program since October 2000.
- 9. Google's AdWords program permits Google's advertising customers to purchase advertising links associated with certain keywords. Google posts the links on the margins of its search engine results pages based on whichever keywords appear in user queries posted to Google's Internet search engine. Google's advertising customers pay Google based on the number of Internet users who click on these advertising links.
- 10. Google's advertisers, not Google, select the keywords that will trigger their advertisements. Thus, for example, a computer hardware retailer might select keywords such as "computer," "hard drive," "memory," and the like. Then, whenever a user entered a search string containing any of those keywords, that retailer's paid advertisement would appear alongside the search results.

#### II. The Present Dispute

11. On July 23, 2002, Google received a letter from Susan Greenspon, an attorney at Kelley Drye & Warren LLP ("Kelly Drye"), counsel to American Blind. A copy of that letter is attached as Exhibit A hereto. Ms. Greenspon claimed that several of American Blind's competitors "have purchased advertising keywords from Google that are identical or substantially similar to [American Blind's] registered trademarks." Ms. Greenspon claimed that American Blind is the registered owner of the following trademarks listed with the United States Patent and Trademark Office ("USPTO"): "AMERICAN BLIND & WALLPAPER FACTORY," Reg. No. 2,022,025, "AMERICAN BLIND FACTORY," Reg. No. 1,463,548, and "DECORATETODAY," Reg. No. 2,470,542. Ms. Greenspon further claimed that many of American Blind's competitors "have exploited the notoriety and success of [American Blind]" and "flagrantly attempted to confuse customers and capitalize illegally on [American Blind's] goodwill and reputation by purchasing substantially similar keywords from search engines."

- 12. Ms. Greenspon then presented a list of keywords whose use by Google's advertisers allegedly constituted infringement of American Blind's registered marks, including "american blind," "american blind and wall covering," "american blind and wallpaper," "american blind and wallpaper co," "american blind and wallpaper company," "american blind and wallpaper discount," "american blind and wallpaper factory," "american blind and wallpaper factory discount," "american blind and wallpaper outlet," "american blind company," "american blind discount," "american blind factory," "american blind wallpaper," "american blind wallpaper company," "american blind wallpaper factory," "american home decorating," "american wall covering," "american wallpaper," "american wallpaper and blind," "american wallpaper company," "american wallpaper discount," "american wallpaper factory," "americanblind," "americanblindfactory.com," "americanblindandwallpaperfactory.com," "americanhomedecorating.com," "americanwallpaper," americanwallpaperfactory.com," "decorate today," "decorate today discount," "decorate today," "decorate today.com," "decoratetoday .com," "decoratetoday com," "decoratetoday.com," and "decoratetoday.com." Ms. Greenspon requested that Google "immediately" cease allowing its customers to purchase any of these terms as advertising keywords, remove all such keywords from its customers' advertising campaigns, and "remove all advertisers who have purchased such marks (including Wallpaper Wholesaler, Tuggles net, ezblinds, USA Wallpaper, Window Designer, and Blinds Galore)."
- 13. Kelley Drye subsequently acknowledged that it had a conflict of interest in representing American Blind, because it also represented Google in another matter. Google was instructed to contact American Blind directly to resolve the matter.

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- 14. On September 26, 2002, Rose Hagan, Google's Senior Trademark Counsel, spoke with Bill Smith, an American Blind executive, and explained that Google could block American Blinds trademarks "American Blind & Wallpaper Factory," "American Blind Factory," and "DecorateToday" from being used as keywords by other Google customers, but that Google could not block variant terms such as "American blind" or "American wallpaper," because these were descriptive terms that other advertisers had the right to use. Ms. Hagan further explained that the software that implemented Google's AdWords service used a "broad matching" algorithm to deliver advertising results in response to user queries on Google's search engine, and therefore, if advertisers had selected generic terms such as "blind" or "wallpaper," their advertisements would be triggered by a user search for "American blind" or "American wallpaper."
- 15. On January 10, 2003, Glenn Manishin, another attorney at Kelly Drye, sent an email to Google repeating American Blind's contention that Google was selling advertising links to American Blind's competitors that used keywords which infringed American Blind's trademarks.
- 16. On July 11, 2003, Joe Charno, American Blind's Vice President of Marketing, Advertising & E-Commerce, sent a letter to Google repeating American Blind's contention that Google's sale of various keywords to its business customers permitted those entities to confuse customers and "capitalize illegally" on American Blind's goodwill and reputation. A copy of this letter is attached hereto as Exhibit B. Mr. Charno again presented Google with a list of keywords whose use by Google's advertisers allegedly constituted infringement of American Blind's registered marks. This list was substantially similar to the list of terms contained in Ms. Greenspon's July 23, 2002 letter. Mr. Charno demanded that Google immediately cease permitting The Blind Factory, a competitor to American Blind, to use these keywords in keyword-triggered advertising. Mr. Charno stated that should Google not comply with its request "in the next 7 days we will have no choice but to involve our legal department."
- 17. On November 12, 2003, Mr. Manishin sent an email to Google restating American Blind's contention that Google was improperly allowing American Blind's

competitors to purchase terms associated with American Blind's registered marks as advertising keywords. Mr. Manishin stated that American Blind "has asked us to prepare a Vuitton-type lawsuit if the matter cannot be resolved." On August 6, 2003, Luis Vuitton SA sued Google and its French subsidiary for trademark infringement arising out of Google's posting of links to companies and other organizations that have paid to associate themselves with certain keywords. Mr. Manishim also stated that "we value Google as a client and very much hope we can continue to represent you on other matters in the future."

18. While Google has agreed to prevent other entities from using American Blind's registered marks themselves as keywords, Google believes and maintains that descriptive terms (including terms such as "blind," "wallpaper," and "factory," which are component parts of American Blind's trademark) are not entitled to any such treatment, and that Google's sale of keyword-triggered advertising does not violate the Lanham Act.

#### **CLAIMS FOR RELIEF**

### CLAIM ONE

(Declaratory Judgment of Non-infringement of Trademarks, 15 U.S.C. § 1051 et seq.)

- 19. Google incorporates by reference the allegations contained in paragraphs 1 through 18, inclusive.
- 20. American Blind has claimed that Google's sale of keyword-triggered advertising to various of its customers constitutes trademark infringement, and has threatened to bring a lawsuit against Google on this basis.
- 21. An actual, present and justiciable controversy has arisen between Google and American Blind concerning Google's right to sell keyword-triggered advertising to its customers.
- 22. Google seeks declaratory judgment from this Court that its current policy regarding the sale of keyword-triggered advertising does not constitute trademark infringement.

#### PRAYER FOR RELIEF

WHEREFORE, Google respectfully requests that the Court:

- 23. Enter judgment according to the declaratory relief sought;
- 24. Award Google its costs in this action;

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25. Enter such other further relief to which Google may be entitled as a matter of law or equity, or which the Court determines to be just and proper.

#### **DEMAND FOR JURY TRIAL**

Pursuant to Federal Rule of Civil Procedure 38 and Civil Local Rule 3-6, Google hereby

demands a jury trial on all issues so triable.

Dated: November 26, 2003

KEKER & VAN NEST, LLP

By:

MICHAEL H. PAGE Attorneys for Plaintiff GOOGLE INC.

P.01/10

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## KELLEY

## **FACSIMILE TRANSMISSION**

TO

Ms. Alana Karen

**FIRM** 

AdWords Trademark Complaints

CITY

Mountain View, CA

**FAX** 

PHONE

NO. OF PAGES

650-618-1499

KELLEY DRYE & WARREN LLP 333 WEST WACKER DRIVE

**SUITE 810** 

CHICAGO, ILLINOIS 60608

10 (including this page)

(312) 857-7070 FAX (312) 857-7095

DATE

July 24, 2002

MESSAGE: Please see attached.

FROM

Susan J. Greenspon

PHONE

(312) 857-7080

E-MAIL

sgreenspon@kelleydrye.com

TIMEKEEPER ID

04500

CLIENT NO.

014405-0002

NEW YORK, NY

WASHINGTON, DC

TYSONS CORNER, VA LOS ANGELES, CA

CHICAGO, IL

STAMFORD, CT

PARSIPPANY, NJ

BRUSSELS HONG KONG

AFFILIATE OFFICES BANGKOK

**JAKARTA** MUMBAI

TOKYO

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### KELLEY DRYE & WARREN LLP

A LIMITED LIABILITY PARTNERSHIP

## 333 WEST WACKER DRIVE CHICAGO, ILLINOIS 60606

NEW YORK, NY
WASHINGTON, DC
TYSONS CORNER, VA
LOS ANGELES, CA
STAMFORD, CT
PARSIPPANY, NJ

(312) 857-7070

BRUSSELS, BELGIUM

SUSAN J. GREENSPON
DIRECT LINE: (312) 857-7080

HONG KONG

EMAIL: agreenspon@kelleydrye.com

AFFILIATE OFFICES
BANGKOK, THAILAND
JAKARTA, INDONESIA
MUMBAI, INDIA
TOKYO, JAPAN

July 23, 2002

#### VIA FACSIMILE 650.618.1499 AND MAIL

Ms. Alana Karen AdWords Trademark Complaints Google 2400 Bayshore Parkway Mountain View, CA 94043

Re: American Blind and Wallpaper Factory Trademark Complaints

Dear Ms. Karen:

We are trademark counsel to American Blind and Wallpaper Factory, Inc. d/b/a decoratetoday.com, Inc. ("ABWF"). In connection therewith, it has come to our attention that several of ABWF's competitors have purchased advertising keywords from Google that are identical or substantially similar to ABWF's registered trademarks. We understand that ABWF contacted Google to resolve this issue and was informed that Google would rectify this situation only if such competitors purchased ABWF's "full" trademark.

As you probably know, federal and state trademark law protects a trademark owner's commercial identity (goodwill, reputation and investment in advertising) by giving such owner the exclusive right to use the trademark for its goods or services. What you may not know is that trademark law also protects the trademark owner from any person or entity that uses a trademark (i.e. keyword, word, name, symbol or device) that so resembles a trademark already in use as to be likely to cause confusion or mistake in the marketplace. Furthermore, federal law protects trademarks that are unregistered.

ABWF is the owner of and has the exclusive rights to use the following trademarks registered with the United States Patent and Trademark Office ("USPTO"):

http://www.jdsupra.com/post/documentViewer.aspx?fid=3a8b7bfe-64c2-4b3b-9ec6-60a393f7cb3c

#### KELLEY DRYE & WARREN LLP

Ms. Alana Karen July 23, 2002 Page Two

<u>Mark</u>	Reg. Number	Reg. Date
AMERICAN BLIND & WALLPAPER FACTORY	2,022,925	12/17/96
AMERICAN BLIND FACTORY	1,463,548	11/3/87
DECORATETODAY	2,470,542	7/17/01

(See enclosed web site pages from the USPTO).

ABWF is recognized and well known in the home decorating industry and to consumers nationwide as "American Blind" and "decoratetoday." Many of ABWF's competitors have exploited the notoriety and success of ABWF, and flagrantly attempted to confuse consumers and capitalize illegally on ABWF goodwill and reputation by purchasing identical or substantially similar keywords from search engines. ABWF has been vigilant in defending its marks from infringement and dilution at all costs. As an example, ABWF was awarded in the matter of Decoratetoday.com, Inc. (d/b/a American Blind and Wallpaper Factory, Inc.) v. American Blind & Accessory Co., Inc. and Directory One, Inc., Case No. 01-CV-70804-DT, a permanent injunction by the United States District Court for the Eastern District of Michigan. permanently enjoining the defendants from using ABWF's "trademarks, service marks or the word 'American' in any variation or combination with the word 'Blinds' either singular or plural...." We would be glad to send you a copy of the Permanent Injunction Order if you would like to read it in its entirety. Please note that ABWF was successful in defending not only its registered marks, but marks that were confusingly similar thereto. Consequently based upon federal law and precedent, use of the following similar marks by Google's advertisers constitutes infringement of ABWF's registered marks:

american blind
american blind and wall covering
american blind and wallpaper
american blind and wallpaper co
american blind and wallpaper company
american blind and wallpaper discount
american blind and wallpaper factory
american blind and wallpaper factory
discount
american blind and wallpaper outlet
american blind company
american blind discount
american blind discount
american blind factory

american blind wallpaper american blind wallpaper company american blind wallpaper factory american home decorating american wall covering american wallpaper american wallpaper and blind american wallpaper company american wallpaper discount american wallpaper factory americanblind americanblind americanblind americanblind americanblind americanblind and wallpaper factory

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#### KELLEY DRYE & WARREN LLP

Ms. Alana Karen July 23, 2002 Page Two

americanhomedecorating.com americanwallpaper americanwallpaperfactory.com decorate today decorate today discount decoratetoday decorate today.com decoratetoday .com decoratetoday.com decoratetoday.com decoratetoday.com

In light of the foregoing, we request Google to immediately (a) cease selling ABWF's proprietary marks and marks similar thereto (as set forth above), (b) remove such marks from all campaigns, and (c) remove all advertisers who have purchased such marks (including Wallpaper Wholesaler, Tuggles.net, ezblinds, USA Wallpaper, Window Designer, and Blinds Galore). Please contact the undersigned at (312) 857-7080 with regard to how you wish to proceed with this matter.

Sincerely

Susan Greenspon

SG/sec Enclosures

cc: Steve Katzman

Document hosted at JDSUPRA



## UNITED STATES PATENT AND TRADEMARK OFFICE



TESS was last updated on Tue Jul 23 04:28:42 EDT 2002

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LIND FACTO

Word Mark

AMERICAN BLIND FACTORY

Goods and Services

IC 020. US 032. G & S: WINDOW BLINDS. FIRST USE: 19860410. FIRST USE

IN COMMERCE: 19860410

Mark Drawing

Code

(5) WORDS, LETTERS, AND/OR NUMBERS IN STYLIZED FORM

Serial Number

73651046

Filing Date

March 23, 1987

Published for

August 11, 1987

Opposition Registration

Number

1463548

Registration Date November 3, 1987

Owner

(REGISTRANT) AMERICAN BLIND FACTORY, INC. CORPORATION MICHIGAN SUITE 750 3000 TOWN CENTER SOUTHFIELD MICHIGAN

48075

Assignment Recorded

ASSIGNMENT RECORDED

Attorney of

Record

ALLEN M. KRASS

\$506181499

Document hosted at JDSUPRA

TESS - Document Display

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Disclaimer

NO CLAIM IS MADE TO THE EXCLUSIVE RIGHT TO USE "BLIND

FACTORY" APART FROM THE MARK AS SHOWN

Description of

Mark

THE LINING IN THE DRAWING DOES NOT REPRESENT COLOR.

Type of Mark

TRADEMARK

Register

**PRINCIPAL** 

Affidavit Text

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Indicator

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# UNITED STATES PATENT AND TRADEMARK OFFICE



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AMERICAN BLIND & WALLPAPER FACTORY

Goods and **Services** 

IC 042. US 100 101. G & S: retail mail order services in the field of wall and window coverings. FIRST USE: 19860500. FIRST USE IN COMMERCE:

19860500

**Mark Drawing** 

Code

(3) DESIGN PLUS WORDS, LETTERS, AND/OR NUMBERS

Design Search

Code

090110 200302

Serial Number

74636528

Filing Date

February 21, 1995

Published for

Opposition

September 24, 1996

Registration

Number

2022925

Registration Date December 17, 1996

Owner

(REGISTRANT) COLOR TILE, INC. CORPORATION DELAWARE 515

Houston Street Fort Worth TEXAS 76102

Assignment

ASSIGNMENT RECORDED Recorded

P. Ø8 / 1 Ø

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Attorney of

Record

Robert A. Felsman

Prior

Registrations

1463548

Disclaimer

NO CLAIM IS MADE TO THE EXCLUSIVE RIGHT TO USE "BLIND &

WALLPAPER FACTORY" APART FROM THE MARK AS SHOWN

Description of

Mark

The lining shown in the drawing is a feature of the mark and not intended to

indicate color.

Type of Mark

SERVICE MARK

Register

PRINCIPAL

Live/Dead Indicator

LIVE

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# UNITED STATES PATENT AND TRADEMARK OFFICE



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### **Typed Drawing**

Word Mark

DECORATETODAY

Goods and Services

IC 035. US 100 101 102. G & S: RETAIL STORE SERVICES AND ON-LINE RETAIL MAIL ORDER SERVICES IN THE FIELD OF WALL AND WINDOW COVERINGS AND HOME DECORATING PRODUCTS. FIRST USE: 20000400.

FIRST USE IN COMMERCE: 20000400

Mark Drawing (1) TYPED DRAWING

Serial Number 75841054

**Filing Date** 

November 4, 1999

Filed ITU

FILED AS ITU

Published for Opposition

May 16, 2000

Registration

2470542

Number

Registration

Date

July 17, 2001

Owner

(REGISTRANT) DECORATETODAY.COM, INC. CORPORATION DELAWARE

909 NORTH SHELDON ROAD PLYMOUTH MICHIGAN 48170

Assignment

Recorded

ASSIGNMENT RECORDED

Attorney of

Record

Elizabeth F Janda

Type of Mark SERVICE MARK

\$506181499

P.10/10

Document hosted at JDSUPRA above 6-6422-403b-9ec6-60a393f7cb3c

Register

PRINCIPAL

Live/Dead

LIVE

Indicator

PTO HOME TRADERIARY TESS HOME NEW USER STRUCTURED FREE FORM BROWNE DICT CURR LIST MEXT LIST PIRST BOC PREV DOC NEXT DOC



#### 7/11/2003

#### VIA E-MAIL DELIVERY & READ REQUEST

Rose A. Hagan Senior Trademark Counsel Google 2400 Bayshore Pkwy Mountain View, CA 94043 Phone: 650-330-0100 ext. 1560

Fax: 650-618-1806

Email: hagan@google.com

Re: American Blinds, Wallpaper & More Trademark Claims

#### Ms. Hagan:

It has come to our attention that **The Blind Factory** has purchased advertising keywords from you that are identical or substantially similar to American Blinds, Wallpaper & More ("ABWM") registered trademarks (see attached screenshots). ABWM is hereby notifying you of its trademark infringement claims for prompt resolution.

As you probably know, federal and state trademark law protects a trademark owner's commercial identity (goodwill, reputation and investment in advertising) by giving such owner the exclusive right to use the trademark for its goods or services. What you may not know is that trademark law also protects the trademark owner from any person or entity that uses a trademark (i.e. keyword, word, name, symbol or device) that so resembles a trademark already in use as to be likely to cause confusion or mistake in the marketplace. Furthermore, federal law protects trademarks that are unregistered.

ABWM is the owner of and has the exclusive rights to use the following trademarks registered with the United States Patent and Trademark Office ("USPTO"):

Mark	Reg. Number	Reg. Date
AMERICAN BLIND & WALLPAPER FACTORY	2,022,925	12/17/96
AMERICAN BLIND FACTORY	1,463,548	11/3/87
DECORATETODAY	2,470,542	7/17/01

ABWM is recognized and well known in the home decorating industry and to consumers nationwide as "American Blind", "American Wallpaper" and "decoratetoday." Many of ABWM's competitors have exploited the notoriety and success of ABWM, and flagrantly



attempted to confuse consumers and capitalize illegally on ABWM's goodwill and reputation by purchasing identical or substantially similar keywords from search engines. ABWM has been vigilant in defending its marks from infringement and dilution at all costs. As an example, ABWM was awarded in the matter of Decoratetoday.com, Inc. (d/b/a American Blind and Wallpaper Factory, Inc.) v. American Blind & Accessory Co., Inc. and Directory One, Inc., Case No. 01-CV-70804-DT, a permanent injunction by the United States District Court for the Eastern District of Michigan, permanently enjoining the defendants from using ABWM's "trademarks, service marks or the word 'American' in any variation or combination with the word 'Blind' either singular or plural...." We would be glad to send you a copy of the Permanent Injunction Order if you would like to read it in its entirety. Please note that ABWM was successful in defending not only its registered marks, but marks that were confusingly similar thereto. Consequently based upon federal law and precedent, use of the following similar marks by your advertisers constitutes infringement of ABWM's registered marks:

american blind american blind and wallpaper american blind and wallpaper company american blind and wallpaper factory american blind and wallpaper outlet american blind discount american blind wallpaper american blind wallpaper factory american wall covering american wallpaper and blind american wallpaper discount Americanblind Americanblindandwallpaperfactory Americanwallpaper decorate today Decoratetoday decoratetoday .com Decoratetodaycom

american blind and wall covering american blind and wallpaper co american blind and wallpaper discount american blind and wallpaper factory discount american blind company american blind factory american blind wallpaper company american home decorating american wallpaper american wallpaper company american wallpaper factory americanblindfactory.com americanhomedecorating.com americanwallpaperfactory.com decorate today discount decorate today.com decoratetoday com decoratetoday.com

In light of the foregoing, we request that you immediately cease selling ABWM's proprietary marks and marks similar thereto (as set forth above) to **The Blind Factory** and immediately remove the referenced keywords from their program. In the event our request is not complied with in the next 7 days we will have no choice but to involve our legal department.

I will follow up with a telephone call tomorrow to answer any questions that you may have and to confirm that you are going to comply with our request.

Sincerely,