

Page Rates are No Longer the Best Way to Select a Court Reporting Service

<u>Court reporting</u> can be a competitive business. With court reporting firms abounding both locally and nationally, the pressure is on to offer low page rates. Page rates are the cost per page that a court reporter or firm will charge for their services and they are the historical standard of pricing for the entire industry. But are page rates the best way to judge?

Page rates can vary and court reporting services are much more extensive than just transcript production. When you go to a different state or even a different jurisdiction, the page rates will vary depending on the local norm. The rate you get in a New York City might be drastically different from what you get in Buffalo. The rates you pay can even differ from one court reporting firm to the next in the same exact market, which makes page rates a bad way to judge a service provider. What really matters is the quality of your transcript; it should be error-free and produced correctly. So in the long run, your service has more to do with the quality of the court reporter and the competence of the production team that delivers the final transcript. Additionally you should look at the range of complementary services and assistive technology the court reporting firm can provide. Your depositions might go flawlessly with a court reporting firm that extends a very low page rate, but if your final transcript is full of errors or you can't retrieve your transcript and exhibits when you need to, your case may not go very well.

In the today's world the services that you obtain from a court reporting firm typically includes so much more than just a printed transcript that selecting a service provider by page rate alone is simply not practical. For instance, transcripts can now be delivered via email, on USB flash drives, and are accessible 24/7 on the web. Your depositions, mediations, and arbitrations can also now be recorded visually, held as teleconferences or even as Internet depositions that can save you time and travel costs. These services go above and beyond the simple ability of cost-per-page to calculate.

The quality of service that you receive is the difference between a company that offers cheap page rates and a full service provider. More than just having a court reporter, full service means that the court reporting firm that you hire is dedicated to delivering the best and most convenient service in the industry: The court reporter that you are assigned will be skilled, punctual, and professional; You will have the use of offices fully staffed with legal experts and technicians to set up and run any equipment; Access to interpreters and process servers familiar with legal protocol can be arranged; The latest technology will be at your fingertips to help you run your case efficiently.

When selecting a court reporting firm the most accurate and fair way to gage what your actual costs will be are to look at the reputation of the company's quality of work, range of services offered, customer service capabilities, and the total invoice. The cheapest page rates come with the cost of lesser court reporting services. You can't afford to have your legal proceedings botched by poor quality of work. Page rates may seem cheaper than total invoice, but you'll pay more in the long run.

888.893.3767 WWW.DEPOTEXAS.COM