

https://app.azdhs.gov/ls/online_complaint/onlinecomplaint.aspx

FILING COMPLAINTS AGAINST ARIZONA HOSPITALS

To file a complaint with the State of Arizona:

Arizona Department of Health Services
Office of Medical Facilities
150 N.18th Ave., 4th Floor
Phoenix, AZ 85007

Provide the following in writing:

1. Name of patient and complainant, if applicable
2. DOB and SSN
3. Return mailing address
4. Name of facility
5. Date of admittance
6. Date of discharge
7. Date of incident
8. Brief description of incident and parties

The complaint will be assigned an investigation number and if necessary can be forwarded to Medicare for further investigation. You can view redacted complaints at the Office of Medical Facilities, but you must call first to have them prepare a redacted copy for review. They like to have at least a few days' notice.