Law Firm Marketing: 6 Ways to Increase Client Referrals

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http://www.TheRainmakerInstitute.com

You already know that your reputation and your skill as an attorney are highly important to the success of your practice.

However, to build a thriving practice impervious to the ebbs in the economy, client referrals are of the utmost importance. They should play a key role in your law firm marketing approach.

Interestingly, many attorneys fall short when it comes to cultivating clients and other contacts as referral sources as part of their law firm marketing efforts.

Below are six proven steps you can take in your law firm marketing and referral strategy to build a large referral base and to catalyze multiple, repeat referrals from each contact.

All are designed to keep your name and your reputation top of mind with your contacts and to reward and recognize them appropriately to encourage referrals as part of your overall law firm marketing strategy.

- 1. Get Contacts Thinking Referral: Don't assume your contacts are thinking about referrals for you. Let them know your practice relies on referrals and how much you would appreciate them passing your name along.
- 2. Immediate Appreciation: When a contact does refer you, call or send a thank you note the very same day.
- **3. Reward**: Within the next 48 hours, send your referral source a small gift of appreciation such as a business card holder, a gift card to a popular coffee shop or bookstore.
- 4. **Recognition**: Once you've successfully scheduled a meeting with the referred potential client, e-mail your referral source to let them know you have scheduled that meeting and that you will update them again.
- 5. Reward and Recognition 2: When the referral becomes a new client, send a "level 2 gift" to your referral source. A level 2 gift should be substantial and meaningful. Something your referral source will really value. However, be aware of dollar-amount gift limits your referrals are able to accept. Also, be sure to include a personal note that tells your referral source the positive outcome of their recommendation.
- 6. Stay Top of Mind: Even when your referral sources haven't referred, stay top of mind. Send a note 1-2 times per year to your entire contact list thanking them for past and future referrals.

Implement these six simple steps, and you will see a sharp increase in referrals while adding to the positive reputation you strive for in your law firm marketing efforts.

For more ideas on building your referral business, click <u>here</u> to learn all about our <u>Rainmaker Referral Development Program.</u>

Stop Wasting Precious Time and Money

Feel like you don't have time for marketing? Let us show you how to make a plan that runs on "autopilot" – one that attracts new and lucrative clients while you focus on your practice.

Learn how easy it can be to create an effective law firm marketing plan that performs by getting our **Free Guide: 5 Easy Steps to Create Your Law Firm Marketing Plan.**

After working with many ultra-successful lawyers we found five common threads in their marketing plans. This guide outlines these shared elements to provide insight into strategies that work and how to make them work for you.

There are two versions: one for Attorneys in Solo Practice and one for Attorneys in a Small Firm. You can download them now free! Go <u>here to download</u>, and start using these proven strategies today!

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Stephen Fairley is a nationally recognized law firm marketing expert and has helped more than 6,000 attorneys from hundreds of law firms across the country to discover the secrets of generating more referrals and filling their practice.

He is the international best-selling author of 10 books and 5 audio programs.

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