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DEVELOPING THE NEXT GENERATION OF LAW FIRM RAINMAKERS

Avoid a Big Mistake: Choose Your Clients Carefully

By Cordell Parvin on March 8th, 2013



A few months ago I met with a lawyer I coached four years ago for a tune-up session. He shared with me that since we worked together he had learned to be more selective in his pursuit of new clients.

If you are a young lawyer trying to bring in business, any business may look good to you. I have been there myself. When I was practicing law at first I was so anxious to bring in business that was my own that I had blinders on. I thought any business was good business. That was a mistake and after a few bad experiences with clients who really could not afford my services I learned my lesson.

I thought of my early mistakes and how I evolved into making better decisions when I read Seth Godin's blog post: <u>Choose your customers, choose your future</u>. What he says makes great sense for lawyers. If you are a young lawyer, you may fall into the trap of taking any business. Seth describes that as being "like a sailor on shore leave." Then he says: "Find great customers, they will eagerly co-create with you. They will engage and invent and spread the word."

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That is what happened to me. When I focused on the right clients rather than any client, the experience was more pleasant, the clients were more satisfied and the clients spread the word which enabled me to get the opportunity to serve more of the right clients.

Cordell M. Parvin built a national construction practice during his 35 years practicing law. At Jenkens & Gilchrist, Mr. Parvin was the Construction Law Practice Group Leader and was also responsible for the firm's attorney development practice. While there he taught client development and created a coaching program for junior partners. In 2005, Mr. Parvin left the firm and started Cordell Parvin LLC. He now works with lawyers and law firms on career development and planning and client development. He is the co-author of **Say Ciao to Chow Mein: Conquering Career Burnout** and other books for lawyers. To learn more visit his Web site, www.cordellparvin.com or contact him at cparvin@cordellparvin.com.