

AMA Report Card Ranks Health Insurance Companies

Written On July 22, 2009 By Bob Kraft

The AMA has issued its 2009 Health Insurer Report Card, which measures the nation's eight largest health insurers on claim denials, timeliness, accuracy and transparency. For more information than you could ever want on this subject, you can visit the <u>AMA Web site</u>. Fortunately, the <u>Dallas Morning News</u> has summarized the findings for us:

Doctors frustrated with medical claim denials issued a report card Tuesday of the nation's largest insurers.

According to the report, the percentage of medical claims denied in 2008 ranged from Medicare's 6.9 percent to UnitedHealthcare's 2.7 percent. The percentages improved this year, ranging from Anthem Blue Cross Blue Shield's high of 4.3 percent to Aetna's low claim denial rate of 1.8 percent.

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