



Dealing With Bill Collectors

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Dallas Morning News business columnist Pamela Yip published an excellent article about [dealing with debt collectors](#). We recommend you read the entire article if you are having debt collection problems, but here are a few highlights. We will be glad to answer any questions you have in this area.

No one likes to be dogged by a bill collector, and there are steps you should take to ensure that you resolve your situation quickly and aren't bullied by unscrupulous collecting firms:

1. Don't ignore calls or written communications from collectors.
2. Make the collector prove you owe the debt.
3. If a collector calls about a bill you already paid, show proof that you met that obligation.
4. Don't tolerate abuse from debt collectors.
5. Take action if collection calls go over the top.

Kraft & Associates
2777 Stemmons Freeway
Suite 1300
Dallas, Texas 75207
Toll Free: (800) 989-9999
FAX: (214) 637-2118
E-mail: info@kraftlaw.com