

THE 2013 COMPLIANCE HELPLINE BENCHMARK REPORT

STATISTICAL SNAPSHOT

NAVEX GLOBAL™
The Ethics and Compliance Experts



It starts with

8,000+

NAVEX Global clients



Representing more than



40 million

employees with hotline/helpline services

→ **6,300** clients on a NAVEX Global case management system

{ CLEAN &
SCRUB DATA

+ REMOVE
ANOMALIES

=

1,650

clients with 10+ reports in 2012



370,000
(REPORTS IN 2012)

1.5 Million Reports
in the last five years

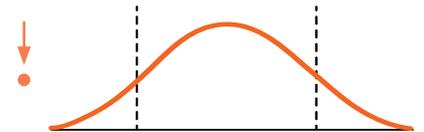


We Use

Medians or Midpoints

TO REDUCE THE IMPACT OF OUTLIERS

NORMAL RANGES identify extreme data points as potential areas for concern.



Medians and ranges provide context to your benchmarks.

REFLECTS ALL INTAKE METHODS



WEB



HELPLINE



OPEN DOOR



MOBILE



E-MAIL

Our data **COVERS 21** industries, and an additional **45 SUB-INDUSTRIES.**