# Focus on Misclassification: Are Your Association's Workers "Employees," "Volunteers," or "Contractors?"

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### agenda

- What's in a Name: "Employee" vs. "Independent Contractor"
  - Federal rule
  - Varying state law interpretations
  - What about volunteers and interns?
- Avenues of Enforcement
  - Government
  - Employees and the plaintiffs' bar
- Consequences of Misclassification
- Identifying and Remediating Problems





## employee vs. independent contractor

- Varying definitions between common, federal and state law
- Executive assistant vs. lawn-care company
- Common theme control
  - Behavioral
  - Financial



#### IRS: old 20-factor test

- (1) instructions
- (2) training
- (3) integration into the business
- (4) services rendered personally
- (5) hiring, supervising, and paying assistants,
- (6) continuing relationship
- (7) set hours of work
- (8) full-time required
- (9) doing work on employer's premises
- (10) order or sequence set
- (11) oral or written reports

- (12) payment by hour, week or month
- (13) payment of business or travel expenses
- (14) furnishing significant tools and materials
- (15) significant investment
- (16) realization of profit or loss
- (17) working for more than one entity
- (18) making services available to general public
- (19) right to discharge
- (20) right to terminate





## common law or "economic realities" test

- Behavioral control
  - Instructions
    - how, when, or where to do the work?
    - what tools or equipment?
    - what personnel to use?
  - Training particularly procedures and methods
  - Evaluation system





## common law or "economic realities" test

- Financial control
  - Compensation
    - Per hour/day/week/month?
    - Project basis?
  - Expenses reimbursed?
  - Investment and opportunity for profit or loss?
  - Exclusivity of arrangement





## common law or "economic realities" test

- Relationship of the Parties
  - Provision of benefits
  - Permanence of relationship
  - Written agreements
  - Key activity of the business





#### recap

- "The IRS 20-Factor Test is Dead; Long Live the IRS 20-Factor Test"
- IRS Form SS-8
  - <a href="http://www.irs.gov/pub/irs-pdf/fss8.pdf">http://www.irs.gov/pub/irs-pdf/fss8.pdf</a>
    - Behavioral control
    - Economic control
    - Agreement between the parties





#### recap

- Control is key
- Compensation particularly the opportunity for profit/loss
- Whether the services are an "integral part" of the business
- Clear understanding between the parties



### varying state tests can apply

- States are not bound by IRS definition and may have a more restrictive test
- E.g., in Maryland employment status is presumed
  - Person is "free from the employing unit's control or direction"
  - Service being provided is "outside the usual course of business of the employer"
  - Contractor is "customarily engaged in an independently established business"





#### volunteers

- Volunteers and interns, like independent contractors, are not employees
- Volunteers permitted for religious, charitable, or similar non-profit organizations or public sector
- May not normally volunteer in for-profit private sector





#### volunteers

- Volunteers typically "serve on a part-time basis and do not displace paid workers or perform work that would otherwise be performed by employees"
- Volunteer service offered freely and without pressure or coercion
- May receive a "nominal fee"
  - Not tied to number of hours worked/productivity
  - No more than 20% of cost if employer had to pay wages





#### interns

- DOL "Fact Sheet 71" six prongs for unpaid internships
  - Similar to training in educational environment
  - For benefit of intern
  - Intern does not replace regular employees
  - No immediate advantage to the employer
  - No entitlement to a job following internship
  - Understood that no entitlement to wages
- Footnote indicates unpaid internships "generally permissible" for "non-profit charitable organizations"





#### avenues of enforcement

- Current focus of government authorities
- Employees
- Plaintiff's bar





### priority of federal government

- Increasing scrutiny of government regulators
  - DOL W&H's 2014 budget request up 7% year over year
    - \$14M ear-marked for employee misclassification
- IRS and DOL entered into MOU to coordinate on misclassifying employees as independent contractors





#### state enforcement

- Maryland, Connecticut, New York, Pennsylvania, California are just some of the states enacting or considering laws to crack down on worker misclassification
- More than 30 states have entered into agreements with DOL and/or IRS to share information related to worker misclassification
  - Tax auditors for each side bundle information and share it with their counterparts





### employees

- SS-8 Determination
  - Many IRS audits are initiated as a result of claims filed by workers for benefits, or are related to workers' personal tax issues
  - An SS-8 Determination is made by an IRS agent and although not binding on a company may lead to an IRS examination
- Significant questions regarding what effect an adverse SS-8 determination will have on the employer in a subsequent audit





### plaintiffs' bar

- Fox Entertainment Group, Inc.
  - Interns on Black Swan and 500 Days of Summer
  - Unpaid works performed low-level tasks that immediately benefited the employer
  - Any benefits to the intern were the same as a regular employee
- Hearst Corp.
  - Interns for Harpers Bazaar, Cosmo, and Marie Claire
  - Worked as much as 55 hours per week at no pay performing tasks otherwise performed by employees
  - Heading to 2d Circuit appeal





## so is your worker an "employee" or an "independent contractor"?

- And why do you care?
- Wrong answer may result in significant adverse financial consequences
- Answer implicates several areas of law –
  Federal and state wage-hour law, federal and
  state tax law, benefits, and related laws and
  regulations





### consequences of misclassification

- Overtime and back pay under the FLSA
  - Liquidated damages, attorney's fees
  - Potential for collective or class actions
- Benefit eligibility
  - Health and retirement benefits
- Back taxes:
  - Social Security
  - Medicare
  - Unemployment Insurance Trust





#### consequences of misclassification

- Smaller employers may unwittingly become subject to additional laws due to increase in workforce
  - Title VII, ADA 15 employees
  - FMLA, EO 11246 50 employees





## identification and remediation of common problems

- Internal Education
- Policies
- Self-audit
- Strong Independent Contractor Agreements





## common problems

- Decision-makers' lack of understanding around contours of permissible independent contractor and volunteer relationship
- No internal policy or guidance around proposal and approval of arrangements





### common problems

- Retirees and other former employees who return to as "independent contractors" performing the same work
- Current employees working in a second capacity
- "Independent contractors" in management or supervisory roles
- Teleworkers misclassified as contractors





### cleaning-up

- Mechanism available for self-reporting
- Modify arrangements at year-end to avoid W-2 and 1099 reports
- If possible, modify position to provide context for change in arrangement
  - "temp to perm"
  - benefit eligibility
  - additional duties





## preparing strong independent contractor agreements

- "Must" haves:
  - Written agreement signed by both parties
  - Clearly defined scope of work
  - Worker decides how the work is to be performed
  - Require invoicing and, if practicable, fixed-fee type payments
  - Clearly defined and, if practicable, limited termination rights
  - Clear statement of independent contractor status and ineligibility for benefits





## preparing strong independent contractor agreements

#### "Like to" haves:

- Limited training or instruction required
- Worker decides when and where work is to be performed or works off-site
- Worker provides own tools, equipment, staff
- Worker has freedom to contract with others for his services
- Compensation should not resemble a salary
- Termination only for non-performance/breach of contract
- Avoid circumstances where contractor position is identical to other W-2 employees





## questions?





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